

The contract should include instructions on how to cancel it. If it does not, send a letter to the company stating that you are canceling the contract.

If you need help canceling the contract, contact your local legal services office right away!



## Protect Yourself!

Never let a salesperson enter your home without proper identification, preferably with a photo. You do not have to let a salesperson into your home.

You have the right to tell a salesperson to leave your home. If a salesperson does not leave when asked, call the police.

## TO APPLY FOR LEGAL HELP:

1-800-326-9177  
or  
[apply.midpenn.org](http://apply.midpenn.org)

For more information about MidPenn Legal Services go to:

[www.midpenn.org](http://www.midpenn.org)



This pamphlet contains general legal information and not specific legal advice. Although the information is believed to accurate at the time of preparation, individual situations may require individual analysis, such that it may be advisable to consult with a lawyer. June 2010

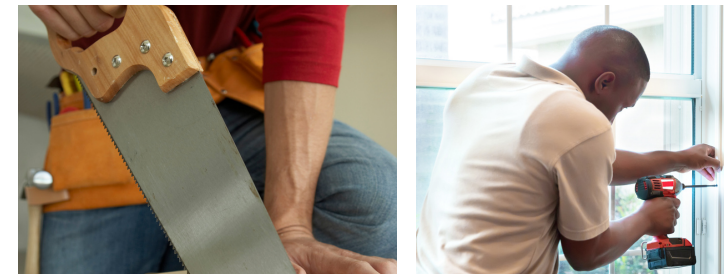
Pennsylvania  
**LegalAid** Network, Inc.

**LSC**  
America's Partner  
for Equal Justice  
LEGAL SERVICES CORPORATION



**MidPenn**  
LEGAL SERVICES

## Home Improvement



## ABOUT US

MidPenn Legal Services is a non-profit, public interest law firm that provides high quality free civil legal services to low-income residents and survivors of domestic violence and sexual assault in 18 counties in Central Pennsylvania: Adams, Bedford, Berks, Blair, Centre, Clearfield, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lancaster, Lebanon, Perry, Mifflin, Schuylkill & York counties.



## Check Them Out!

Are they a local business with a local address and telephone number?

Have any complaints been filed against them? Contact the Better Business Bureau at [www.bbb.org](http://www.bbb.org).

## Are They Registered?

Effective July 1, 2009, the Home Improvement Consumer Protection Act requires that all home improvement contractors working in Pennsylvania be registered with The Bureau of Consumer Protection in the Office of Attorney General.

By requiring registration, the bureau ensures that all contractors meet minimum insurance requirements and include required terms within their contracts.

The law also prohibits unfair business practices and creates a criminal penalty for home improvement fraud.

All contractors are required to include their registration number in all advertisements and on all contracts, estimates, and proposals.

A list of registered contractors can be found online at:

<https://www.attorneygeneral.gov/protect-yourself/home-improvement/>.

## Can You Afford It?

Find out the entire cost of the project. Make sure you can afford it. Be careful of home equity loans. This puts a mortgage on your home. If you cannot make the payments, you could lose your home.

## Before You Sign?

Read all documents completely before signing. Ask questions. What will you be paying and what will you be getting.

Take your time. Get answers to your questions in writing!

Never sign a contract the same day it is given to you. Think about it. Can you really afford to have the work done? Never sign a document that does not have all the information completed.

If you do sign a contract with a door-to-door salesman, you have three working days to cancel it. It must be done in writing.